

W-02273A-08-0251

ORIGINAL



0000085914

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

4700

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion      No. 2008      69149

Date: 6/10/2008 Arizona Corporation Commission

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

DOCKETED

JUN 12 2008

Complaint By:      First:      Last:  
James P.      Brock

Account Name: James P. Brock

Home: [REDACTED]

DOCKETED BY

Street: [REDACTED]

Work:

City: Ehrenberg

CBR:

State: AZ      Zip: 85334

is:

Utility Company: Ehrenberg Water Co. (Ehrenberg Improvement Association)

Division: Water

Contact Name: Joseph Leachi

Contact Phone: [REDACTED]

Nature of Complaint:

\*\*\*\*\* W-02273A-08-0251 \*\*\*\*\*

Customer sent the following correspondence -

Dear Arizona Corporation Commission Representative,

I am writing regarding the proposed increases for water rates by/for the Ehrenberg Improvement Association (EIA) in Ehrenberg Arizona.

After reviewing your letter and the proposed increases, I feel that there are several concerns that should be evaluated by the ACC before approving any rate increases for the E.I.A.

1.) The proposed increases seem to be extremely high in nature.

I recognize that the water company may need to increase rates to cover real world costs of operation. I do not believe that the proposed increases represent a realistic need. I would ask that the ACC review and/or audit the specific and actual costs of operation before granting any rate increases.

2.) The removal of the 4,000 gallon minimum currently included in the rates.

This has been a long established part of the water rates in Ehrenberg. Due to the low average income and fixed income population in Ehrenberg, I feel that the 4,000 gallons should remain included in the base rate.

3.) 2 men to read the meters?

Please research and consider the impact of the proposed rate increases.

RECEIVED  
JUN 12 P 2:33  
AZ CORP COMMISSION  
DOCKET CONTROL

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Please research and consider the impact of the proposed rate increases.

The citizens and water users in our community would greatly appreciate your serious study and recommendations before increasing our current water rates.

Sincerely,

James P. Brock  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

6/10 - Sent the following correspondence to customer -

Dear Mr.Brock:

Your comments regarding the Ehrenberg Improvement Association rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. The Commission will consider your comments before a decision is rendered in the Company application.

The concerns raised in letters, e-mails and phone calls received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me at 800-222-7000.

Sincerely,

Deborah Reagan  
Public Utilities Consumer Analyst  
Utilities Division  
\*End of Comments\*

**Date Completed:** 6/10/2008

**Opinion No.** 2008 - 69149

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To

A.C.C.

EIA WATER DEPARTMENT  
P.O. BOX 50  
EHRENBERG, AZ 85334  
928-923-9388

BILL  
FOR JAMES BROCK  
EHRENBERG

METER READING		USED	CHARGES
OF SERVICE	PREVIOUS		
WAT	3057740	3029220	28,520
Sales Tax			63.98
			4.22

68.20 TOTAL

RECEIVED

JUN 04 2008

ACCOUNT # 162

04-29-08

AZ CORP COMM  
Director Utilities

4 29 5 68.20  
A.C.C. 1-800-222-7000  
E.I.A. 1-928-923-9388  
EQUAL OPPORTUNITY PROVIDER

PLEASE CONSIDER THE IMPACT ON THIS BILL ALONE.

1" METER

= SERVICE CHARGE = \$ 30.00

28,520 GAL USED

- 4,000 GAL X 2.90 = 11.60

= 24,520

- 2,000 GAL X 4.06 = 8.12

= 22,520 GAL X 5.68 127.91

SUB TOTAL \$ 177.63

+ TAX 11.72

PROPOSED NEW BILL TOTAL \$ 189.35

OLD BILL = 68.20

+ 2.777%

+ 121.15

= 189.35